



# PowerOn Mobile Mini Grant Impact

## APRIL 2022 IMPACT REPORT

PowerOn Mini Grant was made possible by support from

### KEY METRICS WE ARE TRACKING:

Total grantee centers: **32**

Total number of center clients who benefitted from the granted technology in April: **3363**

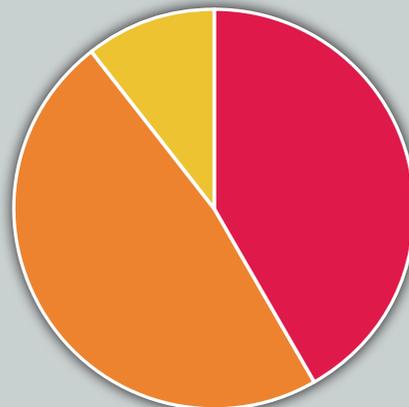
Centers serving rural clients: **21**

On average, **28.9%** of clients reside in rural areas

**284** support or social groups were held using the granted technology

**553** clients used the technology to access mental healthcare services

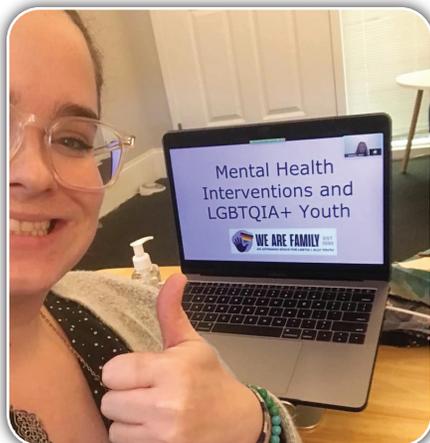
Age groups served by centers:



- youth (under 25)
- general population (26-64)
- elders (65+)

Of the centers that use the technology for case management, more than **60%** of their caseload is managed with the granted technology

### CENTERS PUTTING THEIR GRANTED TECHNOLOGY TO USE FOR CASE MANAGEMENT AND OTHER STAFF/VOLUNTEER TASKS.



Chandler Massengale, LMSW, Mental Health Coordinator at We Are Family, using one of the granted laptops to present at a conference.



A volunteer at the front desk at Affirmations gets some work done on a granted laptop.



Ruby Lopez, QTPOC Programming & Spanish Access Coordinator at OUT Boulder County, uses a granted cell phone to coordinate COVID test access with a client who only speaks Spanish.



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## SERVICE HIGHLIGHT

### CASE MANAGEMENT

PowerOn technology is often used to connect our community to LGBTQ+ centers and resources, and we recognize that these centers and resource providers also rely on technology in order to serve our community.

Without adequate tools, center staff face unnecessary barriers to providing lifesaving services to their LGBTQ+ clients. Staff in our partner centers rely on this technology to find and connect clients with additional resources, conduct intakes and case notes, hold workshops, support groups, and other virtual programming, and to be more available to clients when crises occur, as well as having the tools to set their own necessary work/life boundaries. Many LGBTQ+ serving organizations rely on limited funding, and few resources exist to adequately equip these organizations with the tools they need to do their work. By providing access to capable technology, we are directly empowering those who work on the front lines of supporting our community.



“Our case managers both received laptops which allowed them to respond to more clients in the field (instead of being tethered to their desktops). As a result, we were able to fill all of our emergency shelter and transitional housing spots and we anticipate filling all of our rapid rehousing spots very soon. This translates to almost weekly “Welcome home” emails we send every time we place youth in their own apartment. Access to technology and resources can be life-changing!”  
—Youth Oasis

The volunteers at the front desk nearly cried when seeing the new laptops. Our volunteers help clients schedule meetings with our behavioral health therapists, have them use it to fill out forms for services, help staff complete projects, and are in charge of some data collection for our center. These computers are like their reference guide, yellow pages, and care guides. As Michael, one of the volunteers who has worked here since the 1990s said, “FINALLY! Now we can do the work and help.”  
—Affirmations LGBTQ+ Community Center

## CENTER SPOTLIGHT

### BRADBURY-SULLIVAN LGBT COMMUNITY CENTER (ALLENTOWN, PENNSYLVANIA)



Bradbury-Sullivan LGBT Community Center conducts life-enriching LGBTQ+ culture and community-building programs and offers after school programs for LGBTQ+ youth. They provide critical supportive services that the community needs and are a driving force for LGBTQ+ advocacy in their region, including organizing the annual pride festival!

*“Having a digital intake process increases the accuracy of our data and saves valuable staff time. It has been amazing to see how a simple upgrade in a process helps us better serve our community! Organization, smoother communication, and data accuracy are key in reinforcing our relationships with program participants. Our community comes to us sometimes at their most vulnerable moments. Our intake process plays a significant role in welcoming each person into the space and in following up with individuals we serve. With our new intake process, our programs and services have a smooth welcoming start and a strong, data-informed continuation.”*

—Bradbury-Sullivan Staff

[poweronprogram.org](http://poweronprogram.org) | [lgbttech.org](http://lgbttech.org)



ABOVE RIGHT: A community member participating in a Bradbury-Sullivan group ABOVE LEFT: Robin Gow, Cultural & Community-Building Programs Manager, at Bradbury-Sullivan

