748 LGBTQ+ clients benefited in January 2021 from the mini COVID grant. PowerOn distributes technology to homeless, isolated, and disadvantaged LGBTQ+ individuals across the country through our network of LGBT grantee organizations.

The responding centers are open in the following ways:
- 2 are open with COVID safety measures in place
- 3 are virtual for clients, in person for staff
- 6 are 100% virtual for clients and staff
- 1 has some virtual services available
- 1 is not open at all

The clients are using the granted technology to access:
- support and social groups
- mental healthcare
- emergency services
- case management
- job readiness
- primary/clinical healthcare
- education
- a community food bank

Data provided by 13 of 17 centers*

*Due to shipping delays, some centers have just begun using their tech grants and did not have data to submit.
PowerOn Covid Mini Grant

JANUARY 2021 IMPACT REPORT

There are 29 PowerOn program centers and 17 COVID mini grant centers across the country.

The technology grant from PowerOn has ensured that more of our folks have access to a phone and is a critical help.

—Adrien Lawyer, Executive Director, Transgender Resource Center of New Mexico, Albuquerque, NM

The 4 computers from PowerOn have allowed us to have more frequent virtual groups for our LGBT+ youth.

—Chase Norris, Executive Director, Clock Inc., Rock Island, IL

To counteract the isolation and increase engagement we are increasing our wellness calls from 10 calls per week to 22 calls a week and added an additional volunteer. PowerOn Laptops are being used to make those scheduled weekly calls. We have seen several youth thrive just within the 3 weeks.

—LGBTQ Lake County, Painesville, OH

This donation will help me be able to give my best effort toward higher education. It is an invaluable offering, and greatly appreciated. Because queer and trans people are already less likely to complete school, as compared to their cis/het peers, ensuring that we all have the tools that we need to be successful can actually make all the difference. Thanks for making a tangible difference.

—LeeLee, Client, Out Boulder County, Boulder, CO

The technology from PowerOn has allowed us to serve more people virtually and helped make the check in system at the food bank touchless.

—Debra Pollock, Director of Development, The LGBTQ Community Center of the Desert, Palm Springs, CA

There are 29 PowerOn program centers and 17 COVID mini grant centers across the country.

poweronprogram.org | lgbtech.org

These states are home to one or more PowerOn partner centers

AK CA CO CT DC FL GA IL IN KY MI MO NC NJ NM NV NY OH PA PR SC TN TX VA VT WA WI

poweronprogram.org | lgbtech.org
PowerOn Covid Mini Grant
FEBRUARY 2021 IMPACT REPORT

PowerOn is a program of LGBT TECH

KEY METRICS WE ARE TRACKING:

16 of 17 centers responded

5554 LGBTQ+ clients benefited in Feb 2021 from the mini COVID grant

The 16 centers are providing services in the following ways:
- 7 are open with COVID safety measures in place
- 2 are virtual for clients, in person for staff
- 2 are 100% virtual for clients and staff
- 3 some virtual services are available
- 1 not open at all
- 1 fully open, operating normally

What are clients using?
- 12 of the 16 centers are offering support and social groups with the tech
- 8 of the 16 centers are offering education with the tech
- 5 of the 16 centers are offering case management with the tech
- 4 of the 16 centers are offering mental healthcare with the tech
- 4 of the 16 centers are offering emergency services with the tech
- 4 of the 16 centers are offering job readiness with the tech
- 2 of the 16 centers are offering community food bank with the tech
- 1 of the 16 centers is offering primary/clinical healthcare with the tech
- Other services: community organizing, technology classes, and leadership development

16 responding Centers serve a total of 84,426 individuals

AGE
- under 18: 12%
- 18-24: 10%
- 25-64: 47%
- 65+: 31%

RACE
- Black or African-American: 6%
- White: 73%
- Asian: 2%
- American Indian or Alaskan Natives: 2%
- Middle Eastern or North African: 1%
- Native Hawaiian or other Pacific Islander: 1%
- Other: 15%

Hispanic, Latinx, or of Spanish Origin: 14%

GENDER
- Men: 48%
- Women: 31%
- Trans Men: 3%
- Trans Women: 5%
- Genderqueer/gender nonconforming: 5%
- Nonbinary: 5%
- Other: 3%

SEXUAL ORIENTATION
- Gay: 53%
- Lesbian: 17%
- Bisexual: 8%
- Straight: 8%
- Queer: 8%
- Questioning: 1%
- Other: 5%

poweronprogram.org | lgbtech.org
Due to increased COVID restrictions, we had to switch our support groups to 100% online for several months, which was especially hard on our LGBT+ youth, who rely on the weekly group meetings for emotional support and connection with their peers. Thanks to this technology, our intern who facilitates the LGBT+ High School Group was able to use the computers to plan and host virtual group meetings and events, which kept our youth members engaged and supported until we were able to reopen our doors. The LGBT+ youth that has attended our virtual groups and events have expressed how grateful they are that we have the ability to provide them with virtual support throughout this pandemic.

— Chase Norris, Clock Inc., Rock Island, IL

A youth participant who is currently utilizing one of the PowerOn laptops to work on her GED and connect with supportive services shared that her life right now is feeling better than it has ever felt.

— Jamez Terry, Choosing Our Roots
Anchorage, AK

COVID has made virtual programming the new normal at The Center. We currently offer more than 20 different virtual programs via ZOOM, with more being developed. The technology we received from PowerOn has made it easier for our on-site staff to facilitate ZOOM meetings. The 3 tablets that we received were put to use in the Food Bank to allow staff members to more easily check in clients as they arrive to pick up their groceries curbside. This has helped us to streamline our pickup process and make it quicker for clients to get in and out.

— Debra Pollock, LGBTQ Community Center of the Desert, Palm Springs, CA

All of our services went online on March 16, 2020; many clients didn’t have access to technology or new generation of phones. In addition, it uncovered the lack of access to wifi, technology and knowledge. In the last month, technology has assisted us in helping clients apply for benefits, receiving technology classes on-site, and a way for them to complete paperwork for medical related assistance.

— Wilfred Labiosa, Waves Ahead, Puerto Rico

There are 29 PowerOn program centers and 17 COVID mini grant centers across the country.
PowerOn Covid Mini Grant
MARCH 2021 IMPACT REPORT

PowerOn is a program of LGBT TECH

14 of 17 centers responded

**4275** LGBTQ+ clients benefited in March 2021 from the mini COVID grant

The 14 centers are providing services in the following ways:

- 4 are open with COVID safety measures in place
- 4 are virtual for clients, in person for staff
- 3 are 100% virtual for clients and staff
- 2 some virtual services are available
- 1 fully open, operating normally

What are clients using?

- 12 of the 14 centers are offering support and social groups with the tech
- 10 of the 14 centers are offering education with the tech
- 6 of the 14 centers are offering case management with the tech
- 5 of the 14 centers are offering mental healthcare with the tech
- 3 of the 14 centers are offering emergency services with the tech
- 3 of the 14 centers are offering job readiness with the tech
- 4 of the 14 centers are offering community food bank with the tech
- 1 of the 14 centers is offering primary/clinical healthcare with the tech

Other services: community organizing, technology classes, and leadership development

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Thanks to the laptop, I’m able to complete final projects for school without worrying about not having a reliable computer. My productivity and ability to get things done from home have improved intensively. Having reliable technology has also improved the way I access information. I was even able to look for resources in my area, register to get a COVID-19 vaccine, and find a summer job.

—– Client from Out Boulder County, Boulder, CO
Thanks to the laptop, I’m able to complete final projects for school without worrying about not having a reliable computer. My productivity and ability to get things done from home have improved intensively. Having reliable technology has also improved the way I access information. I was even able to look for resources in my area, register to get a COVID-19 vaccine, and find a summer job.

—Client from Out Boulder County, Boulder, CO

Last week, on our cooking show, our staff made two cakes, one each for folks that had top surgery. And we delivered the cakes to their homes. They were THRILLED. Please check out our cooking classes on Instagram at diversity.youth.

—The Diversity Center, Santa Cruz, CA

During March, we held at our San Juan center a technology training for 5 individuals. Using all the public health guidance, we provided four weeks of intense technology training to these individuals so that they would learn about applications, zoom, texting, and internet. All ranged in ages from 55 to 78 and had limited to no experience using the internet.

—Waves Ahead, Puerto Rico
PowerOn Covid Mini Grant
APRIL 2021 IMPACT REPORT

PowerOn is a program of LGBT TECH

KEY METRICS WE ARE TRACKING:

14 of 17 centers responded

3437 LGBTQ+ clients benefited in April 2021 from the mini COVID grant

The 14 centers are providing services in the following ways:

- 6 are open with COVID safety measures in place
- 2 are virtual for clients, in person for staff
- 2 are 100% virtual for clients and staff
- 3 some virtual services are available
- 1 fully open, operating normally

What are clients using?

- 10 of the 14 centers are offering support and social groups with the tech
- 7 of the 14 centers are offering education with the tech
- 4 of the 14 centers are offering case management with the tech
- 3 of the 14 centers are offering mental healthcare with the tech
- 3 of the 14 centers are offering emergency services with the tech
- 3 of the 14 centers are offering job readiness with the tech
- 2 of the 14 centers are offering community food bank with the tech
- 1 of the 14 centers is offering primary/clinical healthcare with the tech
- Other services: community organizing, technology classes, and leadership development

I’m very thankful to have been able to receive a laptop. Being a senior and getting ready to go off to college, having access to a computer is crucial for my education. I’ve benefited so much from this generous gift. Thank you!

— Client from Out Boulder County, Boulder, CO
One specific group where we have seen an increase in support is the trans community. We have added two additional volunteers who are trans to help in assisting us in making wellness calls and one who is actually going to facilitate another Trans_Support Group. Each of the volunteers will be using the laptops provided by your grant. Without the laptops, we would have had to bring in the volunteers to the office. Now they are able to make calls and receive requests for video calls with the flexibility of their schedules.

— LGBTQ Lake County, Painesville, OH

Our clients enjoy that they can come and work on their computer work, and that these laptops and printer have helped our job readiness program expand.

— Henderson Equality Center, Henderson, NV

With the Governor of North Carolina easing restrictions we have begun some support group meetings in person with precautions. The majority of our support groups continue to meet via Zoom using the granted technology.

— Onslow County LGBTQ+, Jacksonville, NC

There are 29 PowerOn program centers and 17 COVID mini grant centers across the country.
PowerOn Covid Mini Grant
MAY 2021 IMPACT REPORT

PowerOn is a program of LGBT TECH

KEY METRICS WE ARE TRACKING:

13 of 17 centers responded

3313 LGBTQ+ clients benefited in May 2021 from the mini COVID grant

The 13 centers are providing services in the following ways:

- 7 are open with COVID safety measures in place
- 2 are virtual for clients, in person for staff
- 2 have some virtual services available
- 1 is 100% virtual for clients and staff
- 1 fully open, operating normally

What are clients using?

- 10 of the 14 centers are offering support and social groups with the tech
- 8 of the 14 centers are offering education with the tech
- 6 of the 14 centers are offering case management with the tech
- 4 of the 14 centers are offering job readiness training with the tech
- 4 of the 14 centers are offering emergency services with the tech
- 3 of the 14 centers are offering mental healthcare with the tech
- 2 of the 14 centers are offering community food bank with the tech
- 1 of the 14 centers is offering primary/clinical healthcare with the tech
- Other services: community organizing, technology classes, and leadership development

The technology provided by PowerOn has enabled us to continue our Zoom classes, providing social activities and support to 740 people in May. In addition, the handheld devices we received for the Food Bank were used to help 1,394 people with the check-in process to receive food assistance in May.

— The LGBTQ Community Center of the Desert, Palm Springs, CA

poweronprogram.org | lgbtech.org
In the month of May, one youth participant used a laptop provided by PowerOn to find and secure housing. Another used the technology for job seeking. And a third was able to participate in a variety of youth leadership activities because this laptop was available to them. This technology grant continues to make a difference in the lives in many vulnerable young people in our Alaskan communities.

— Choosing Our Roots, Anchorage, AK

The computers have been used to facilitate connections with the individuals we serve, to plan groups and future events through which to reach our community and to carry out logistical tasks for our clients such as looking up and completing name-change forms, filling out job applications, and printing materials. The computers are used by our youth to complete homework, participate in distance learning, and research higher education and job opportunities, and by clients of all ages to seek employment, submit online forms and print important documents.

— Clock Inc., Rock Island, IL

The technology has helped with our 24/7 online youth platform, where we have daily and weekly activities including support groups, exercise classes, cooking classes, homework help, art, movie nights, and creative writing.

— The Diversity Center, Santa Cruz, CA

With this grant from PowerOn, we have been able to find community members who have been in dire need of electronics to help with finding jobs, attending school and support groups, and other types of needed online support.

— Out Boulder County, Boulder, CO

poweronprogram.org | lgbttech.org
PowerOn Covid Mini Grant
JUNE 2021 IMPACT REPORT

PowerOn is a program of LGBT TECH

KEY METRICS WE ARE TRACKING:

9 of 17 centers responded

2,649 LGBTQ+ clients benefited in June 2021 from the mini COVID grant

The 13 centers are providing services in the following ways:

- 4 are fully open, operating normally
- 3 are open with COVID safety measures in place
- 2 are virtual for clients, in person for staff

What are clients using?

- 6 of the 9 centers are offering support and social groups with the tech
- 6 of the 9 centers are offering education with the tech
- 5 of the 9 centers are offering mental healthcare with the tech
- 4 of the 9 centers are offering case management with the tech
- 4 of the 9 centers are offering job readiness training with the tech
- 2 of the 9 centers are offering community food bank with the tech
- 1 of the 9 centers is offering primary/clinical healthcare with the tech
- 1 of the 9 centers is offering emergency services with the tech
- Other services: community organizing, technology classes, and leadership development

The lack of in person control has forced us to meet clients in a public location. The use of the laptops and tablet have made it easier to perform tasks associated with several programs.

—Onslow County LGBTQ+, Jacksonville, NC
In the month of June, one young person gained employment after using a PowerOn laptop to identify potential employers and complete online applications. Another participant gained housing after using a PowerOn laptop to access their housing voucher and identify a safe housing opportunity in their community of choice. And another used a PowerOn laptop to participate in COR leadership opportunities and to reach out to their community for support while in the midst of moving into their new COR host home.

— Choosing Our Roots, Anchorage, AK

We are still offering our 24/7 platform with the help of your technology including a mental health fair that we streamed live for the youth because of their extreme depression, anxiety and suicidal ideation. We showcased about 12 mental health providers that they could work with on Instagram live (and also recorded). We also offer our cooking classes through Instagram live-this week we made Mac and Cheese. Typically we feature a cooking style from different parts of the country or from different ethnicities. We have cooked Martin Luther King’s favorite meal, special meals from Israel, etc.

— The Diversity Center, Santa Cruz, CA